

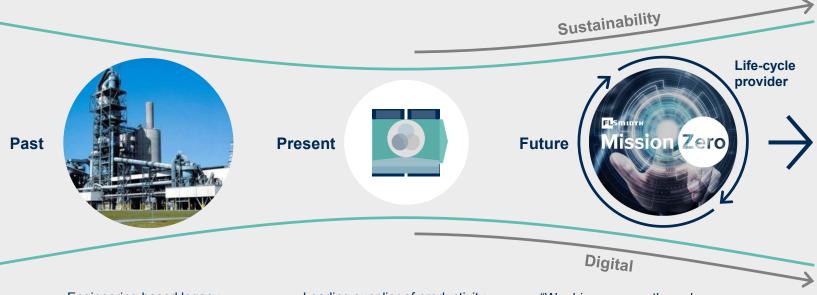
Capital Markets Day – Driving sustainable productivity Agenda

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11.00 - 11.30 Driving sustainable productivity (Thomas Schulz)
11.30 - 12.00 Driving financial performance (Lars Vestergaard)
12.00 - 12.20 Coffee break
12.20 - 12.50 Cement market and strategy (Jan Kjaersgaard)
12.50 - 13.20 Mining market and strategy (Manfred Schaffer)
13.20 - 14.10 Lunch break and casual conversation with management
14.10 - 14.30 Digital drives productivity (Mikael Lindholm)
14.30 - 15.00 Regional perspective (Deon De Kock)
15.00 - 15.15 Break
15.15 - 16.00 CEO wrap up (Thomas Schulz) and Q&As (All)
16.00 - 17.00 Drinks and casual conversation with management
```



A journey to become Productivity Provider #1

Profitable growth through sustainable offerings



- Engineering based legacy
- Global direct sales
- Competencies focused on Capital
- Leading supplier of productivity
- Engineering, products and services
- Strong digital foundation and offering of sustainable solutions
- "We drive success through sustainable productivity enhancement"



Industry trends and drivers



Demand drivers

- Growing wealth
- Rising population
- Urbanisation
- Electrification and renewable energy



Supply trends

- Scarcity of natural resources
- Depleting ore grades
- Increased technical complexity
- More remote locations



'Political barriers'

- Tariffs and subsidies
- Import and export limitations
- Sanctions and embargoes
- Currency fluctuation



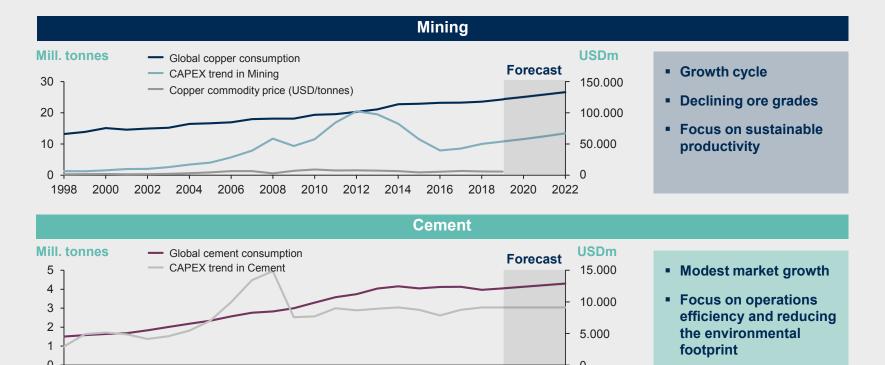


Industry trends

- Sustainability
- Efficiency
- Innovation and digitalization
- Full service supply



Market outlook

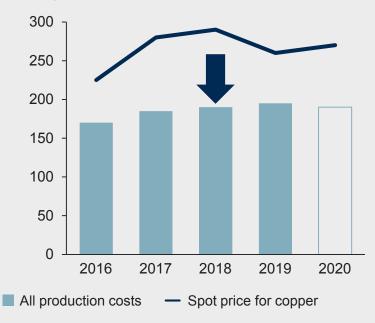


Source: Bloomberg. FLSmidth analysis

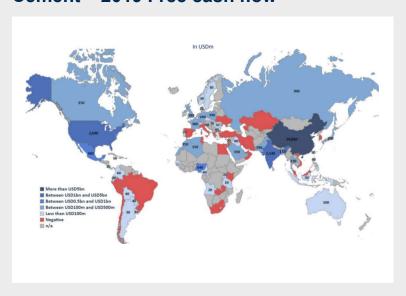


Our value proposition

Mining – copper cost curve (US cents/lb)



Cement – 2019 Free cash flow

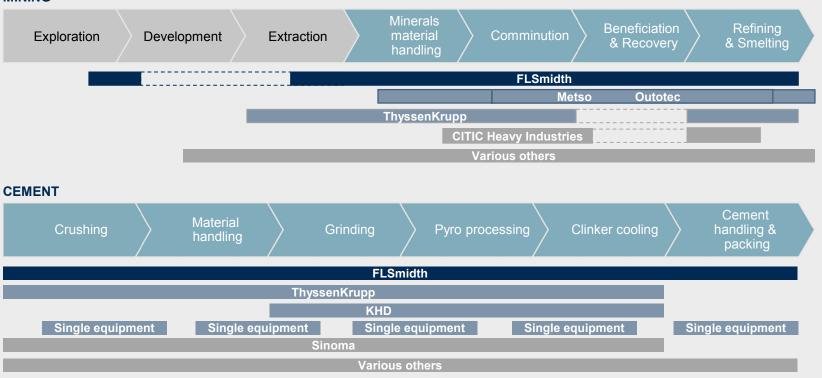


Source: On Field



Competitive landscape

MINING





Growth outlook at previous Capital Markets Day June 2017

Structural growth in our industries



Self-initiated growth

> Cement 2-3%

Mining 3-4%

Combined growth

> Cement 5-7%

Mining 7-9%

Growth rates per annum over the cycle

Growth Q2 2017 - Q3 2019

> Cement +8%

Mining +9%

Average quarterly growth in order intake

Average quarterly growth in revenue Cement -2%, Mining +7%

Outlook June 2017



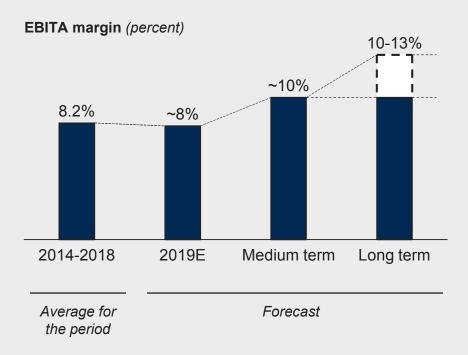
Financial performance







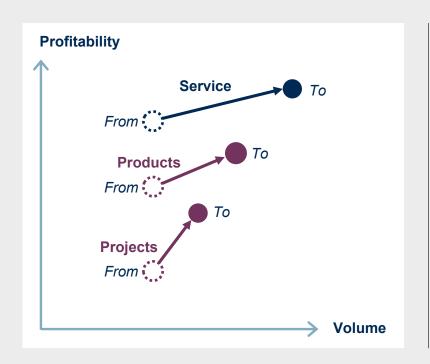
Margin improvement is expected both medium and long term



- Full-year 2019 guidance of ~8%
- Medium-term target of ~10%
- Long-term target of 10-13% maintained

Strategic focus – sustainable profitable growth

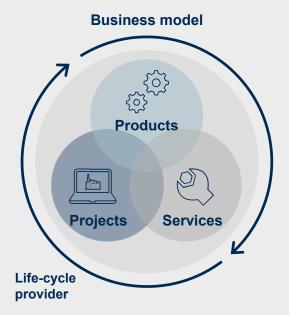
ILLUSTRATIVE



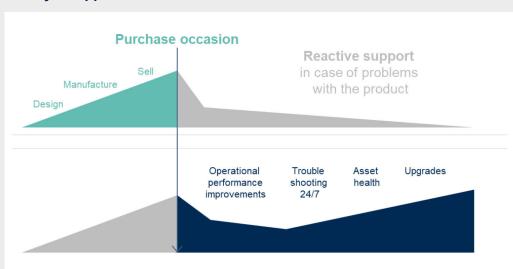




Our earnings model



Life-cycle approach



Vision: We drive success through sustainable productivity enhancement



The new structure provides many benefits and highlights opportunities







Opportunities

- White spot targeting
- Better and faster service
- Shorter delivery and quotation time
- Improved wear parts portfolio
- Go-to-market and service based on installed base insights
- Full flowsheet offering to all customers



Digitalization brings large opportunities

Equipment lasts longer and performs better, **Condition monitoring and** New data-based predictive maintenance New bus. opportunities Increase sales and market Connected coverage through new, digitally enabled premium **Equipment** equipment **Equipment Equipment** Increase wallet share on Smart existing equipment through connectivity and closer Services **Services Services** customer relations





Sustainability as a business opportunity



- FLSmidth's annual CO₂ footprint (scope 1 & 2) equals one month of operation for an average newer European cement plant (3,500 tpd)
- FLSmidth's annual water consumption equals two weeks of operation for a copper mine (100,000 tpy)











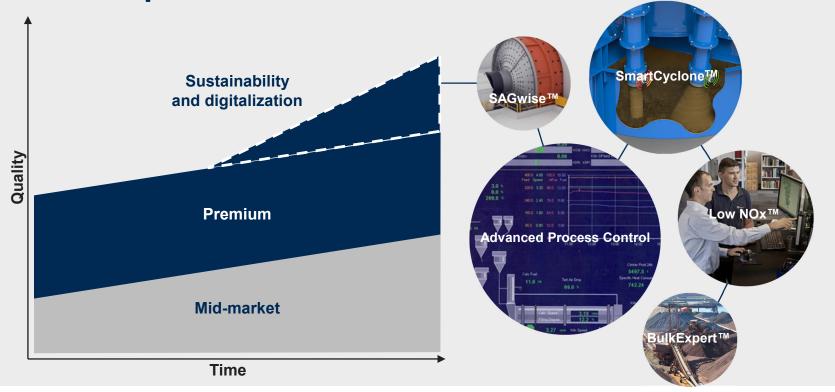
We drive success through sustainable productivity enhancement

Our sustainable ambition for 2030:



Towards zero emissions in mining and cement

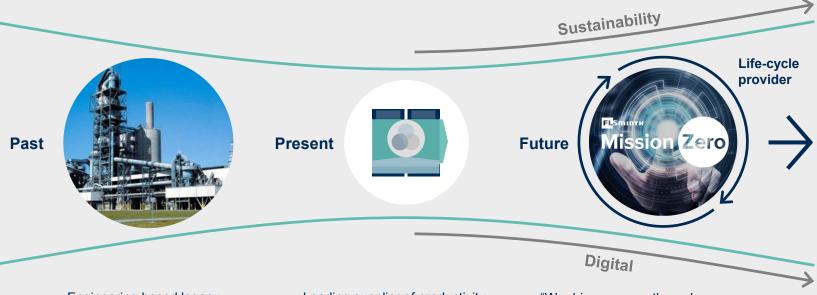
Sustainability and digitalization expand the gap between premium and mid-market





A journey to become Productivity Provider #1

Profitable growth through sustainable offerings



- Engineering based legacy
- Global direct sales
- Competencies focused on Capital
- Leading supplier of productivity
- Engineering, products and services
- Strong digital foundation and offering of sustainable solutions
- "We drive success through sustainable productivity enhancement"



6 November 2019 Lars Vestergaard, Group EVP and CFO DRIVING FINANCIAL PERFORMANCE



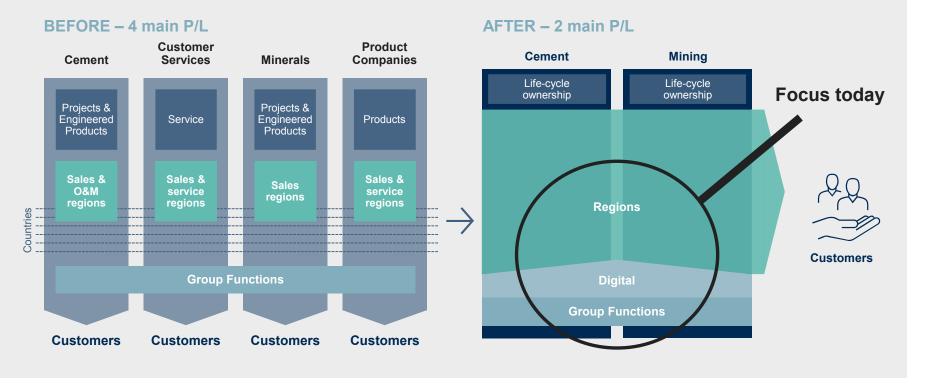


Key messages

- Enhanced data transparency enabling a better assessment of performance in profit and cash
- Driving performance and service growth through benchmarking across regions and industries
- Maximising synergies from simplified footprint
- Driving back office efficiency through global functional cost owners and consolidation
- Strong focus on cash conversion

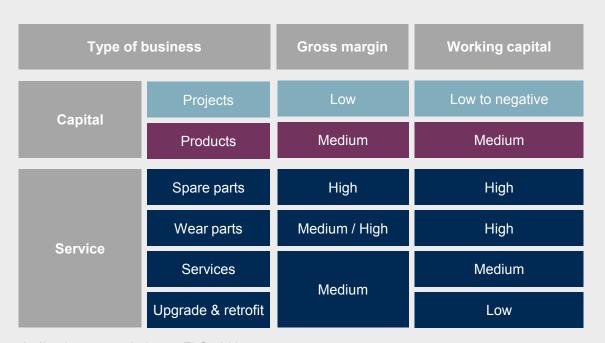


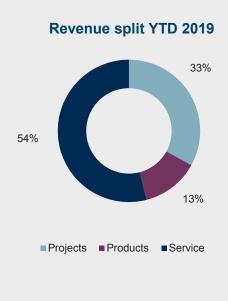
Driving performance through two industries and seven regions



Enhanced data transparency

Better assessment of types of business and implications for profit and cash Industry ownership of lifecycle offering





Indications are relative to FLSmidth



Regional benchmarking

Data to drive service growth in all regions



Service

- Grow recurring business
- Targets based on market potential, not previous growth rates
- KPI: Growth in order intake

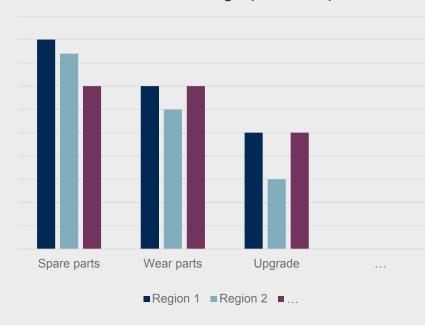
Capital

- Growth targets based on hotlist and potential
- Industries provide global pool of resources for project execution
- Product line management centralised in industries
- Profit above growth in Cement



Benchmarking contribution margins across regions

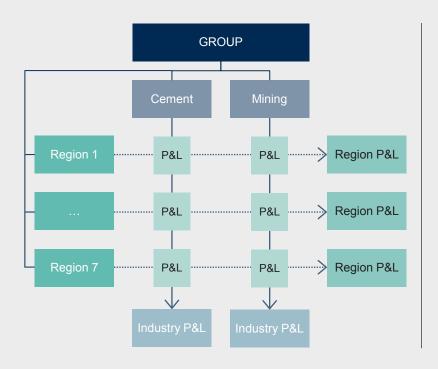
Contribution margin (illustrative)



- Contribution margins are split into six order types on both revenue and order intake (Backlog)
- Ability to benchmark contribution margins across regions by order types
- Mix impacts can be eliminated in performance management discussions
- Regional difference can be used to improve and learn from each other



Benchmarking across regions and industries



Main KPI Group / Industries

- Order intake
- EBITA
- CFFO / NWC

KPIs sales regions

- Order intake by industry
 - Service
 - Capital
- Business result (excluding global costs)
- Regional SG&A cost
- CFFO / NWC



Procurement focus areas to support offering types

Leveraging category management and efficiency from global structure across both industries

Product line procurement

- Support PLM in standardisation and modularisation of products
- Shared components, uniform quality and shorter lead times
- Agile and flexible supply chain incl. manufacturing for fast response

Project management procurement

- Early involvement in sales phase
- Coordinated purchase, logistics, expediting and quality control
- Efficient use of local regional low cost sourcing for steel structures etc.
- Leveraging of Product line procurement for fast track of long lead items

Aftermarket procurement

- Speed
- Regional suppliers for engineered parts and global for repetitive parts
- Pricing models
- Distribution centers for standard spare- and wear parts



FLSmidth Qingdao assembly center

Strategic location to serve global customers with competitive quality products, spare- and wear parts and improve DIFOT

More than 30 strategic Mining and Cement products with associated spare- and wear parts have been moved to Qingdao with new developed supply chain and BOT automation

Synergies from simplified footprint

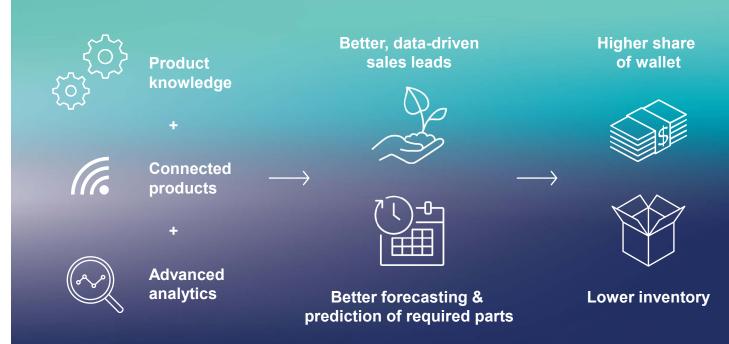
Consolidate assembly into centres in China and India

Enhance external supplier and distribution network

Consolidate regional footprint



Higher efficiency through Digital







Higher efficiency through Digital



More automation

- = higher efficiency
- = improved quality
- = better compliance

Processed 10,000 purchase order → lines per month (20% of total lines) in October 2019

Average TAT (turnaround time) for converting requisition to purchase order is < 12hrs

Average process time to create a PO is between 5-14 minutes





Driving efficiency in back office

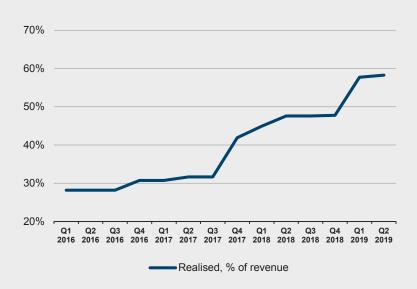
Global functional cost owners

- Optimise across region, industry and Group
- Drive structural improvements
 - Shared services
 - Centres of excellence
 - BOTs

Regions

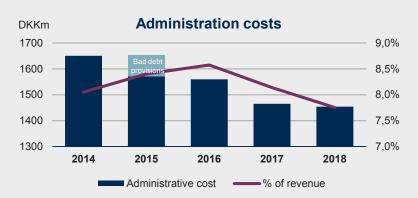
- Consolidate ERP in regions
 - E.g. North America: 6 into 1 (2 more in 2020)
- Consolidate skills into regional HUBs

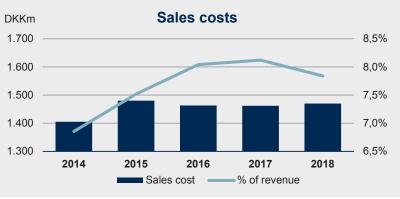
Core ERP coverage of FLSmidth entities





SG&A managed tightly throughout the organisation





Administration costs

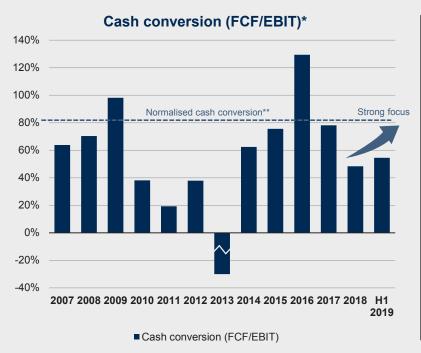
- ♠ Increased investments in digitalization
- Common ERP enables more shared services
 - Ambition to manage independently of revenue in growth periods
 - Site consolidation a substantial enabler

Sales

- Continued white spot investments
- Industries to provide technical sales support to regions to enable scale benefits
- Shared service centre drives efficiency in sales support



Strong focus on cash conversion



- We delivered strong cash generation during the mining downturn (2014-2017)
- 2018 was an exception, partly due to our sold-off bulk material handling business
- We are committed to continuing the strong track record of high cash conversion
- Our target is to keep CFFI at or below the level of depreciations and amortisations less IFRS 16 leases and purchase price allocations

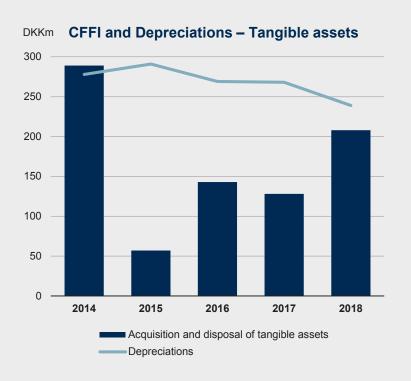


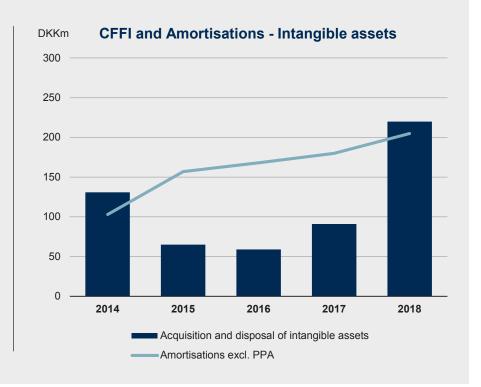
^{*} Continued business only from 2015 and onwards

^{**} Average cash conversion 2014-2018 adjusted for change in net working capital and provisions

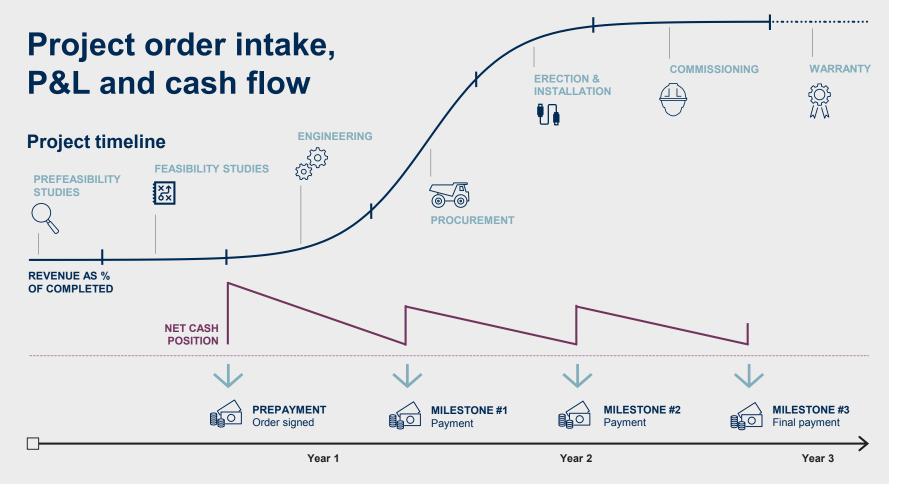
Depreciations and amortisations

Low share of in-house manufacturing – target to keep investments below D and A



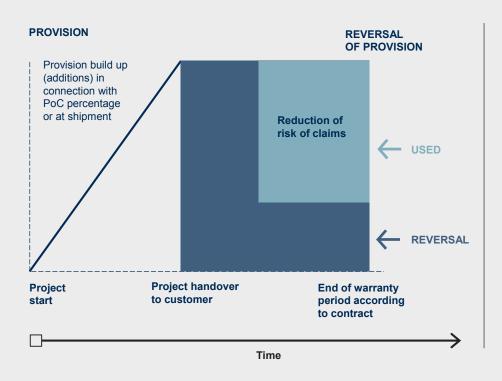








Lifetime of a warranty provision



Warranty provisions

- Estimated based on historical realised costs.
- "Additions" based on percentage of completion for projects and at shipment for invoicing principle (proportional to revenue)
- "Used" is independent of current revenue and based on claims for finalised projects
- "Reversals" are independent of current revenue and based on expiry of warranty period

Other provisions

- For example disputes and tax risks
- Build up when risk occurs



The benefits of supply chain financing



The effect on trade payables (net working capital) from the SCF program is calculated daily and included in FLSmidth's liquidity buffer

Example:

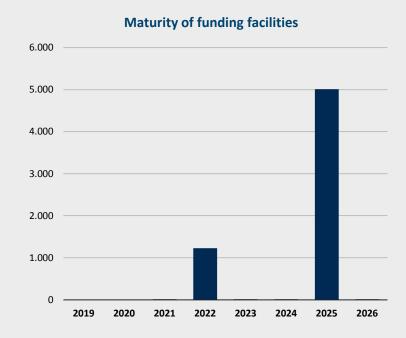


- Industry standard
- Loyalty programme with core suppliers
- Extended credit at no cost
- Utilising the difference in credit quality



Strong maturity profile on debt facilities

- Primary funding facility is a DKK 5bn RCF from Core banking group:
 - Danske Bank, Nordea, HSBC, Handelsbanken, Commerzbank and BNP
- Extension options (2 times 1 year)
- Strong support from core banking group and other banks
- Pari passu amongst banks





The road to higher profitability

Q3

- Mining project cost overruns of DKK 70m
- Lower margin in mining backlog
 - DKK 120m in 2020 or 1% on mining EBITA
- Under absorption

Activities to bring EBITA back on track

- Consolidate project execution into HUBs
- Business improvement initiatives
- Service growth
 - Order intake is DKK 450 higher than revenue

How do we get to higher EBITA margins?

- Prioritise service growth
- Mining capital margin
- Grow topline
- Operating leverage (manage SG&A)
- Efficiencies (footprint and scale)



Key highlights



Enhanced data transparency



Efficient back office



Footprint optimisation



Driving performance through benchmarking



Focus on cash conversion



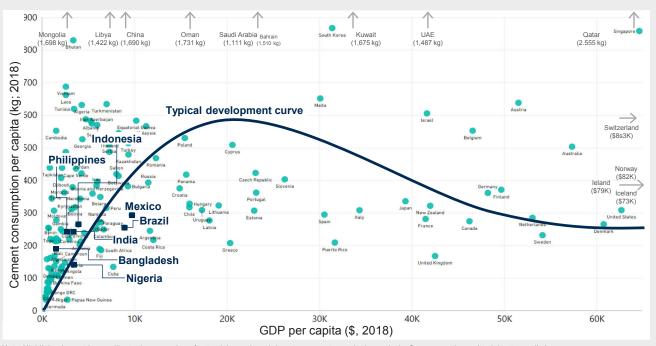


Key messages

- The market provides underlying stable growth in cement demand driven by GDP growth, urbanisation and infrastructure investments
- Industry transformation from traditional stand-alone technologies to fully integrated, digitalized manufacturing to optimise cash, profitability, labour intensity and to cope with **sustainability** demands
- FLSmidth in strong position as Productivity Provider #1 to address industry need for integrated sustainability and digitalization solutions
- The strategy to grow Service, Upgrades and Products and a selective focus on premium Projects – will drive a more stable and highermargin portfolio with a larger service share, profit above growth



Cement is fundamentally an attractive industry



- Most emerging markets still have a consumption level significantly below the peak
- political factors
 influence the timing
 and location of
 market activity

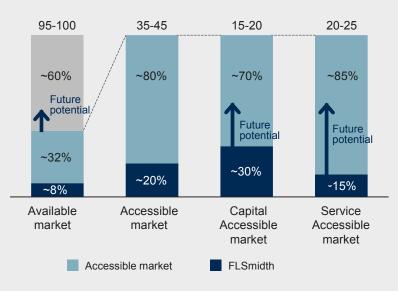
Note: Highlighted countries are illustrative examples of potential growth and do not represent a particular analysis; Some countries omitted due to small size Source: Global Cement Review; Global Cement Directory; World Bank; OnField Research; FLSmidth analysis





FLSmidth has a good opportunity to grow - particularly in Service

Cement Projects, Products and Service available market estimate (2018, DKK bn)



- Large untapped accessible market in Parts, Services, Upgrades and Retrofits – both on own and competitor installed base
- Potential to maintain market share in projects and capture more product opportunities
- The demand for sustainability solutions is a potential for FLSmidth entering into new markets with customers that are today not part of the accessible market

Note: Capital incl. Projects and Products; Service incl. Spare parts, Wear parts, Services, Upgrades and Retrofits; Accessible market definition varies by segment and is on a high level based on Western suppliers in capital and FLSmidth + portion of competitor installed base in Service. Source: FLSmidth analysis



Industry trends with strong focus on sustainability

Historical capacity expansion has led to regional overcapacity



Surplus capacity has resulted in regional pressure on cement prices and margins



Increased difficulties in attracting skilled labour and talent



Ongoing and increased focus on sustainability from regulators, societies and investors



Selected elements **Cement strategy**

Strong focus on cash and profitability

through

productivity sustainability and digitalization



Service

- Integrated lifetime offerings
- Customer proximity through strong regions



Capital

- Boost products by configure-to-order and sustainability
- Selective approach on premium projects



Sustainability

 Clear ambition to drive the cement industry towards carbonneutrality and zero emissions



Digitalization

 Condition monitoring facilitating intelligent preventative maintenance, data analytics and process optimisation





Service: Multiple regions with high activity create a solid business potential



Source: FLSmidth analysis; OnField Research; CW Research

62%

2018

Areas where the combination of installed base size, sustainability focus, expected demand growth and utilisation increase can create opportunities in service

- India, CIS and Southeast Asia will be a growth engine with strong activity
- Modest demand growth and high utilisation levels in parts of Europe and Americas
- Sub-Saharan Africa likely to become more active through Chinese 'One Belt One Road' investments
- Our **regional setup** provides closer customer proximity and white spot coverage



65%

2023E

68%

2013

Capital: Larger projects driven by local dynamics, products also by sustainability and productivity

Cement production vs. demand (2018, bn tons)



Cement demand

- Overall, moderate demand growth is expected short-term, with some strong geographical pockets
- Political and economic uncertainty impact investment appetite in construction and infrastructure
- The increase in demand is expected to lead to regional cement price increases – improving appetite for capital investments

Opportunities for capital:

- Investments in new capacity projects are expected in select geographical pockets
- The products business is supported by projects, need for replacements in the installed fleet as well as sustainability-driven impacts



Sustainability deep-dive: Regulations and CO₂ allowance prices are ramping up

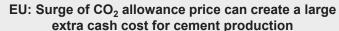


Many countries already adopting carbon tax or emission trading schemes



ETS and/or carbon tax adopted or scheduled

Source: World Bank carbon pricing dashboard; Markets Insider





1t of cement produces 600-700kg CO₂

→ 17EUR additional cash cost today for each ton of cement

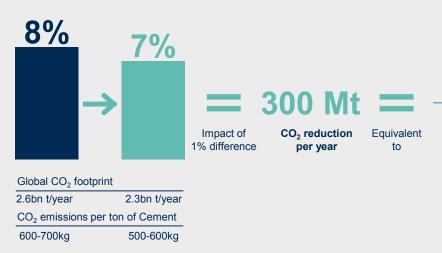


Potential environmental and business impact

Mission Zero

DIRECTIONAL

What if the cement industry would reduce its CO₂ footprint by using FLSmidth equipment and solutions?



Cement industry share of global CO₂ emissions



485,000

km² of **forest** could absorb = an area **larger than Germany**



258M

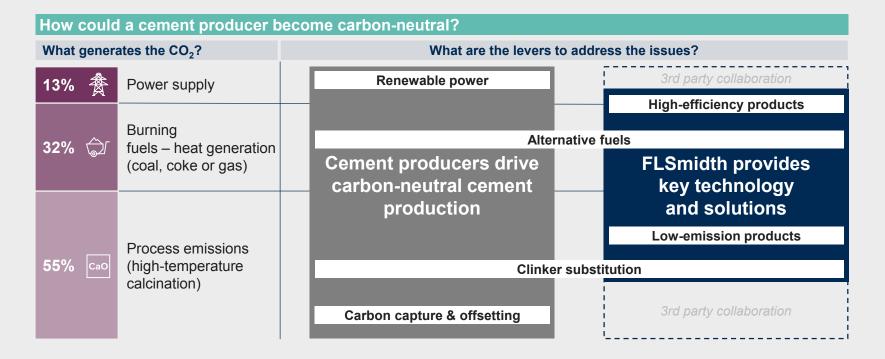
households' annual electricity use powered by fossil fuels



annual savings on CO₂ spend in a 6,000 tpd cement plant



Our main sustainability ambition in Cement is to enable our customers to become carbon-neutral





Mission Zero



FLSmidth portfolio strongly supports the sustainability ambition

Sustain-

ability



Calciner upgrades/ replacements, incl. ow-NO_x calciner, SCR solutions, SNCR, filter conversions, forthcoming technologies

Emissions



Efficiency

Energy efficiency

> Clinker substitution

Grinding systems, coolers top cyclones, burners, fan upgrades, power efficiency upgrades in other key equipment

Clay calcination, blending systems

Hot disc, bypass & dust washing, AF handling/ dosing/ storage/ drying, ash compensation, forthcoming technologies

Alternative fuels





Process optimisation

Automation upgrades, robotised labs. remote monitoring



Sustainability drives business opportunities for FLSmidth in all business areas



Upgrades

 Reduction of carbon and other emissions is a significant business opportunity requiring integrated upgrades and retrofits

Products

- Increased focus on work environment generates business in packaging and filtering
- Energy efficiency and process optimisation supports most product lines including digital solutions and automation

Services

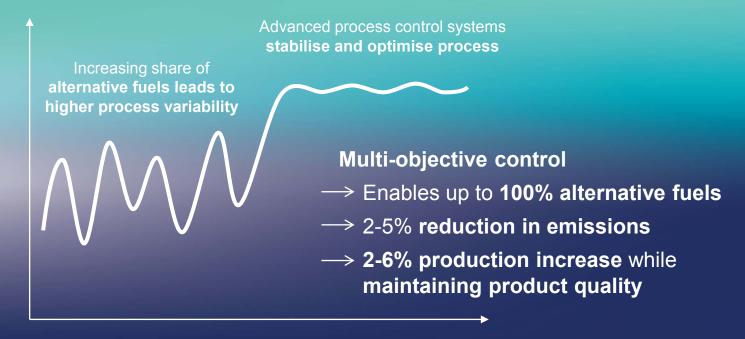
- More advanced operations require intelligent preventative maintenance and spare part solutions for the full plant
- Remote monitoring, data analytics and process optimisation

Projects

- More demanding environmental regulation can make new brown- or greenfield lines more attractive than lifetime extensions
- Tighter CO₂ regulation can drive increased demand for grinding stations



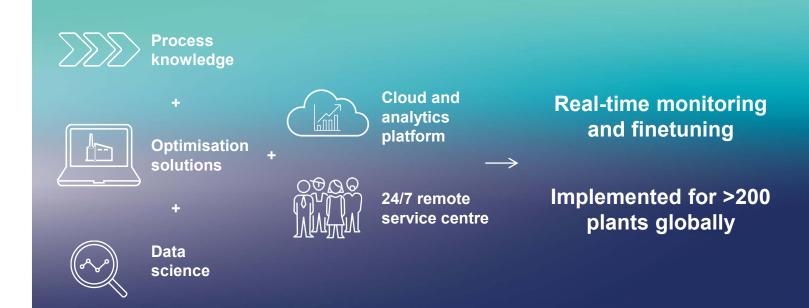
Optimising operations through Digital







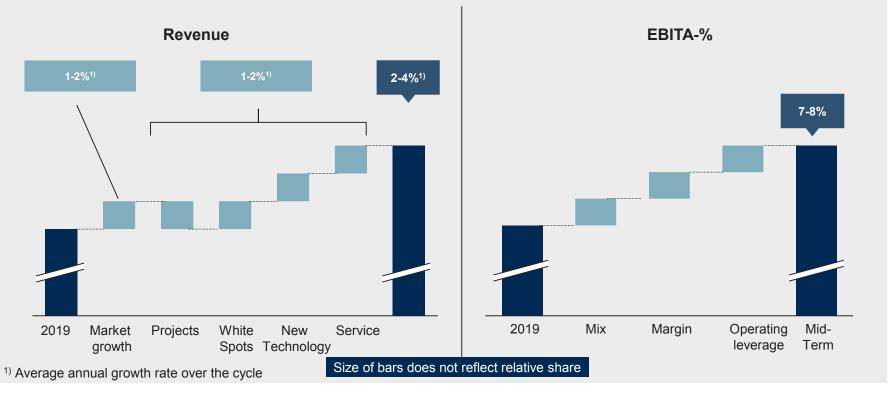
Optimising operations through Digital







Cement revenue and EBITA margin





Thank you

- in flsmidth.com/linkedin
- flsmidth.com/twitter
- flsmidth.com/facebook
- **O** flsmidth.com/instagram
- flsmidth.com/youtube





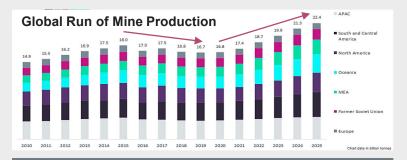
Key messages

- Mega-trends provide a positive outlook for the Mining Industry
- Our understanding of the Mining Customers' Sustainable **Productivity** challenges creates new business opportunities
- The Mining strategy, through innovative technologies and products, digitally assisted services and customer intimacy, will provide ample growth opportunities for FLSmidth
- The successful execution of our strategy will provide more stable sustainable profitable growth



Global trends provide a positive outlook for the mining industry

- Global production is estimated to increase by 4.2% CAGR by 2025
- CAPEX will continue to recover, supported by ongoing brownfield spend
- Stable demand and supply for most metals mean less need to initiate large greenfield projects
- "Social licence to operate" is increasing focus on sustainable productivity
- Shift of new mine developments to geographies with historically higher geopolitical risks
- Ore grade decline continues, requiring more investments in production capacity
- Commodity cost curves to remain above incentive levels for main commodities
- Mining companies have a strong cash position and liquidity, and therefore capacity to invest

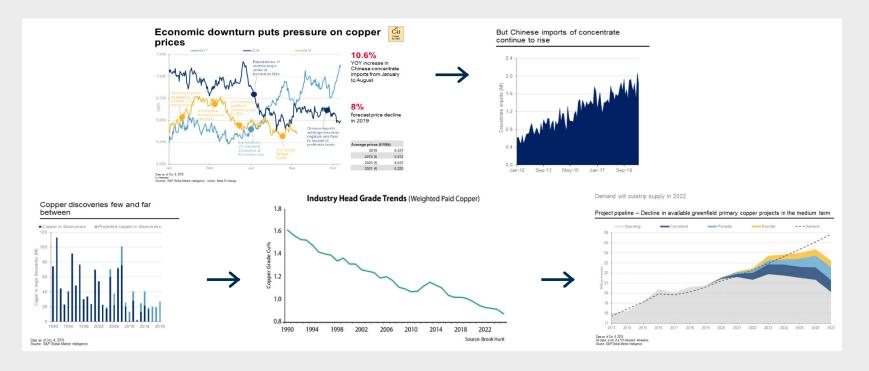


Sector	Outlook	Rating trajectory	Leverage trend	Cash flow generation	Liquidity position
Metals & Mining	Stable	Static	Steady	Positive	Strong
Aerospace and defence	Stable	Static	Steady	Strong	Manageable
Automotive	Stable	Static	Steady	Moderately Positive	Robust
Big Pharma & biotech	Stable	Down	Steady	Strong	Robust
Consumer	Stable	Static	High but Falling	Strong	Robust
Engineering & construction	Stable	Static	Steady	Limited	Mixed
Oil & Gas	Stable	Static	Broadly Stable	Robust	Generally Robust
Retailing	Negative	Static	Steady	Mixed	Mixed
Shipping	Negative	Mixed	Steady	Diverse	Manageable
Utilities	Stable	Static	Steady	Neutral	Robust

Sources: GlobalData, Fitch Ratings



Mining market development example: Copper focus

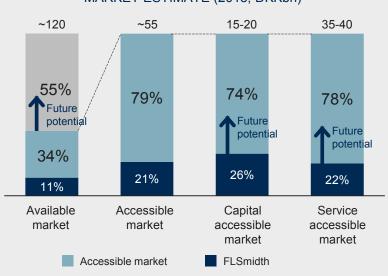






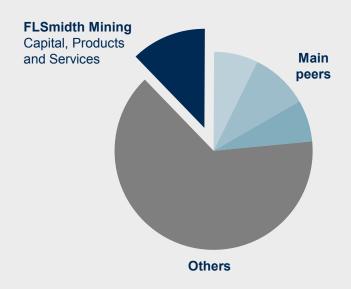
FLSmidth has a large opportunity to grow in Service

ESTIMATED MINING CAPEX (SUSTAINING AND EXPANSION) AVAILABLE MARKET ESTIMATE (2018, DKKbn)



Note: Capital incl. Projects and Products; Service incl. Spare parts, Wear parts, Services, Upgrades and Retrofits; Accessible market definition varies by segment and is on a high level based on FLSmidth technology and offering. Source: FLSmidth analysis

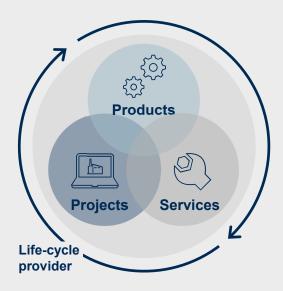
ESTIMATED MARKET SHARES (TOTAL AVAILABLE MARKET)





Our understanding of mining customers' productivity and sustainability challenges creates new business opportunities

- Drop of ore grades (increase in ROM production) requires optimised process and increased efficiencies
- Ageing machinery and high utilisation rates drive the need for replacements and service intensity
- Digitalization becomes a key tool for asset health management and improved minerals processing
- Focus around "Social license to operate" is increasing attention on miners' environmental footprint
- Financing of projects and access to capital contingent on sustainable practices
- Cost and discharge of waste and water are under heavy scrutiny, negatively affecting operations





Selected elements Mining strategy



Capital **Projects**

Improved project execution

Project hubs concept



Service

Wear parts business

Expansion of mill liner offering



Process optimisation and asset health

- Connected equipment
- Service response and uptime



Technological potential

- Water recycling and Tailings management
- Reduced energy and pollution



Current challenges in mining capital projects execution

Project execution close to customers, but through many locations

- Fragmented, sub-optimal project organisation
- Resource availability and competence issues
- Difficulties with global overview and control

More projects executed in phases (Stop-and-Go) and delayed contract completion

- Slow and unpredictable customer decisions
- Interrupted workflow and resource absorption issues
- Customers not eager to take-over equipment and plants

- **Project margin erosion** from higher execution costs
- Re-assessment of margin expectations from backlog
- Improvement by consolidation of sites and resources



Capital projects: New execution model will drive focus and increased profitability

- Cyclicality in Mining Capital business will continue, need model to better manage volatility and fluctuating impacts to our business mix
- Professional global project execution requires availability of competence resources, difficult with too many locations
- We are streamlining project execution through:
 - Western, Central and Eastern Hub: Critical mass of project management, engineering, procurement capabilities
 - Adding crucial resources for commercial, risk and claim management in Hubs
 - Regional "satellites" focusing on day-to-day interaction with the customer and local suppliers
 - Global pool of mobile experts for critical tasks

IMPROVED PROJECT MARGIN BY BETTER EXECUTION THROUGH RESOURCES WITH 'RIGHT SKILL SET'





Service: Implementing a global strategy that enhances customer wear liner productivity

Wear liners Center of excellence

Product development

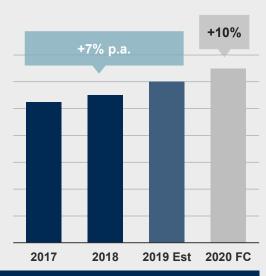
In-house production and supply chain

Expansion of offering

Distribution and packaging

- Establishment of in-house engineering excellence and metallurgical expertise for metallic and composite wear liners
- Ability to prototype and validate customised solutions through a 1st Article Liner Foundry
- Increased in-house production capabilities coupled with strategic supplier agreements
- Product line expansion of composite liner technology
- Utilisation of global service centre footprint to assure sufficient local availability of products

WEAR PARTS GROWTH



With over 500 mills and large gyratory crushers globally installed, FLSmidth is well positioned to take leadership position in this > 10 bn DKK per annum market



Delivering customer productivity through connected products and bundled services

Connected products

Asset health

Performance optimisation

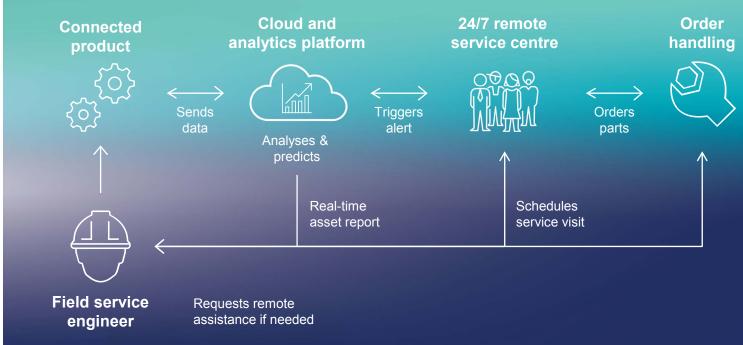
Digital customer engagement



Customer productivity



Increasing uptime through digital









• Faster resolution of incidents and reduced cost of service delivery

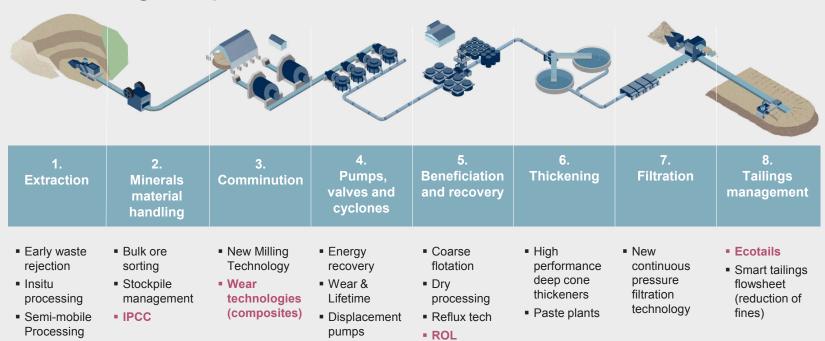




Sustainability & Productivity

Mission Zero

Technological potential





Towards zero-H₂O



How can a mine become water-neutral



 $2020 \rightarrow$

CURRENT

Large paste thickeners

Retain 30wt% water Smaller tailing dams downstream Reuse of tailings in mine backfill

Advanced largescale filter presses

Retain 15wt% water DST downstream Industry adapting slowly

Dry grinding and dry classification presses

 $2025 \rightarrow$

Retain 10wt% water Leverage experience from cement industry to develop new technology DST downstream

Dry mineral separation

 $2050 \rightarrow$

Zero H₂O No wet flotation Breakthrough technology to be discovered Dry waste downstream



Dry Stack Tailings are a step change in water management



2016 - 2017

Testing pilot plant and optimisation

Potential savings in water costs in a typical mine: USD 81m/year → USD 1.2 bn over 15yrs mine life

 Estimated addressable market of 1.3-2 bn DKK (approx. 50:50 split CAPEX and OPEX) per year

2018 - 2020

1st full-scale pilot and demo plant

2021 -

Commercialisation and market penetration

- The <20 ktpd filtered tailings market is active; FLSmidth is winning projects
- Systems for Filtered Paste plants (Hindustan Zinc, Lundin Gold)
- Supply of world's largest Paste Thickener system to Kazakhstan
- Collaboration with key customer on tailings (incl. a first order for 30 disc filters in Brazil)

- Continue development of filtration technologies for large scale tailings operations (>200.000 tpd)
- Work on full-size plants for dry stacking of tailings and eliminate the risks from wet Tailings Storage Facilities / Dams





Rapid Oxidative Leaching – a process for handling 'difficult (oxide)' and 'polluted (arsenic)' ores



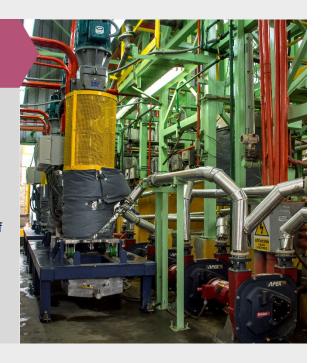
2017 Pilot plant 2018 - 2019 1st Demonstration plant 2020 - 2021 Full-scale project

Addressable market:

- Conversion of oxide to sulphide (50% of plants) - CAPEX USD 1 bn over 10 yrs
- 10% of mines containing high arsenic - CAPEX USD 1.5 bn over 10 yrs
- Total estimated potential for RoL 1-2 bn DKK per year

- Successful completion of pilot plant testing
- Development, supply and startup of demo plant in Peruvian Copper operation
- Continuation of testing for gold and other applications

- Realisation of full-size plant and proof of feasibility
- Commercialisation of applications in copper
- Demo plant in gold application and proof of technology





Energy savings and CO₂ reduction by In-Pit Crushing and Conveying (IPCC) systems



Market / Application

- Deeper mines and higher production rates require more efficient material transportation
- Market potential: 1-4bn DKK per year (<10% of conventional truck & shovel operations)

Highest grades of digitalization

- Continuous flow technology
- IPCC systems are always semi or fully automatic

Direct reduction of environmental footprint

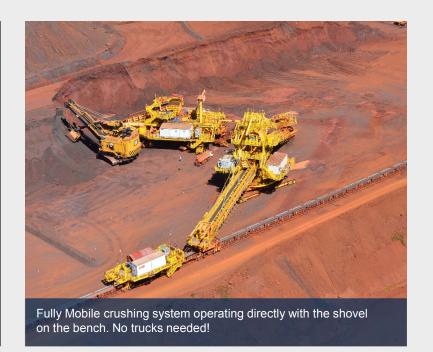
- Reduced CO₂ emissions through electric drives and limited use of diesel-powered trucks in mines
- Water savings through less dust suppression

Reduced operational costs

- Less operations and maintenance personnel required
- Less supporting logistics required, no haul-road maintenance

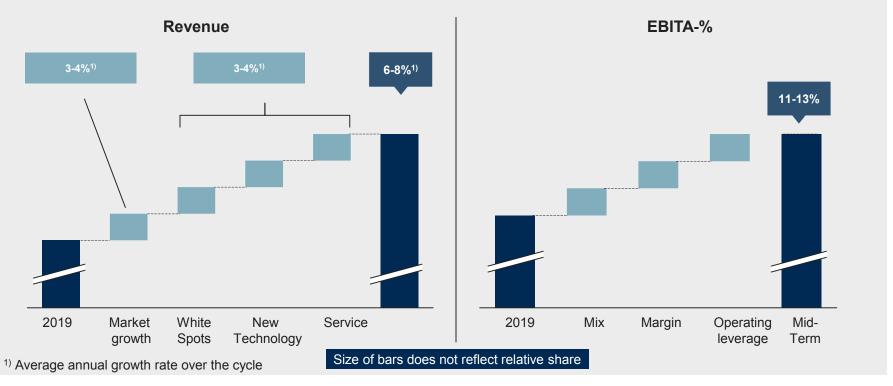
Increased safety

Less mobile equipment and less room for human error





Mining revenue and EBITA margin





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Accessing 137 years of installed base

- Connects products and plants to FLSmidth's digital infrastructure
- Seamlessly integrates with FLSmidth's control systems, making existing data and signals available
- Easy to retrofit





SiteConnect Insights on the go

- Full transparency on machine, process, and plant KPIs, in real-time
- Mobile notifications when user-defined events occur, e.g. downtime and production shortage
- Compare performance between assets and plants to identify higher/lower performing equipment





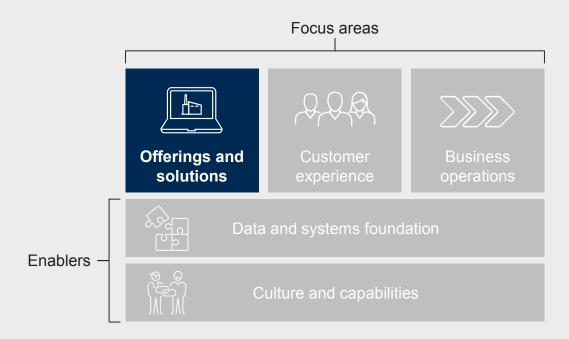
Key messages

- Process optimisation and asset health are key areas to drive productivity and sustainability for our customers - FLSmidth is enabling our customers to use this opportunity through digitalization
- FLSmidth is leveraging digital to differentiate our premium offering and capture a larger part of the service business
- We are driving innovation in digital and extending our access to new technology, talent and competences in Cement and Mining



Today's focus:

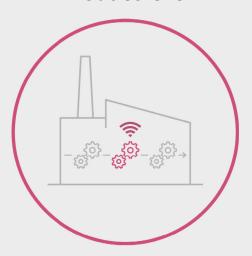
Our offerings and solutions



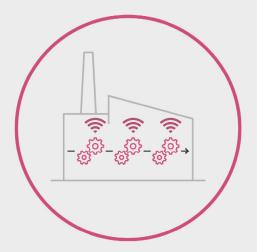


Our digital solutions target three levels

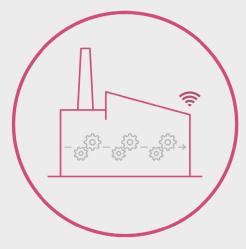
Product level



Flow-sheet level

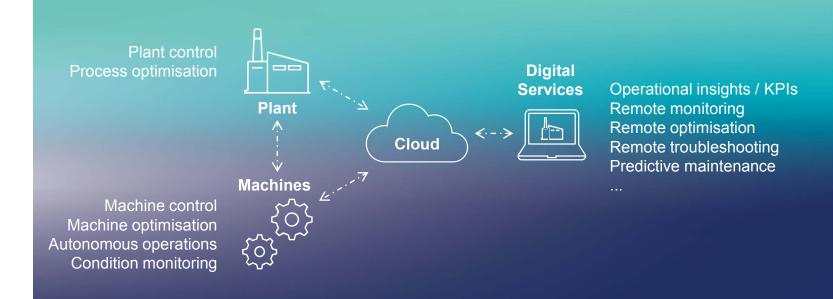


Plant level





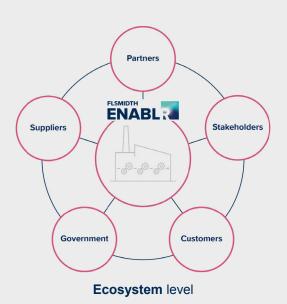
Our digital business offerings







Outlook: full end-to-end integration Part of a greater ecosystem



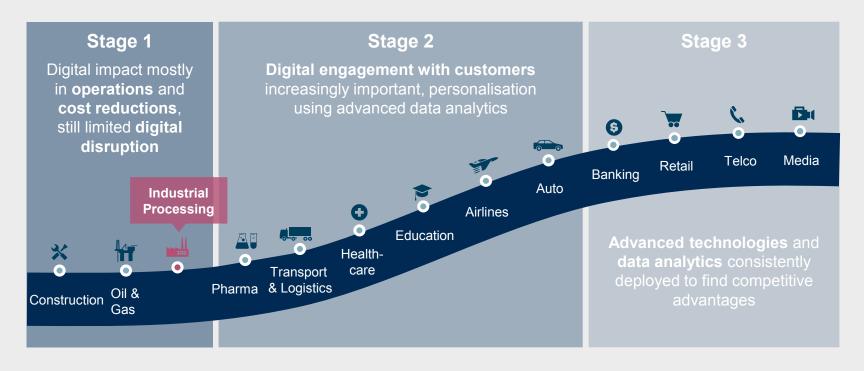
Integration upstream and downstream adjusting production to balance supply and demand

Building and orchestrating an **ecosystem**, leveraging platforms and blockchain



Cement and Mining catch up in digital adoption

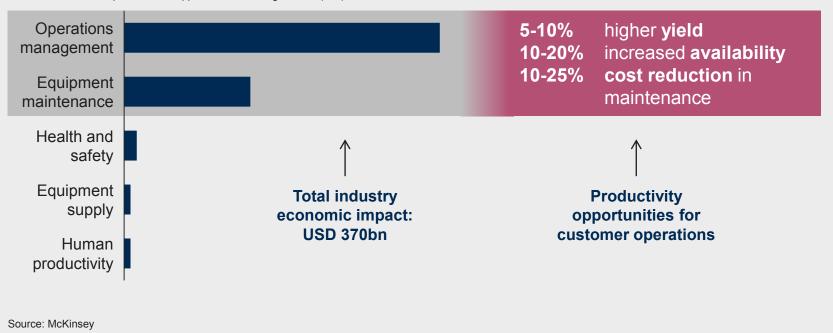
- many other industries to learn from





Digitalization is a productivity opportunity Value for our customers

Potential economic impact of sized applications in Mining in 2025 (\$bn)



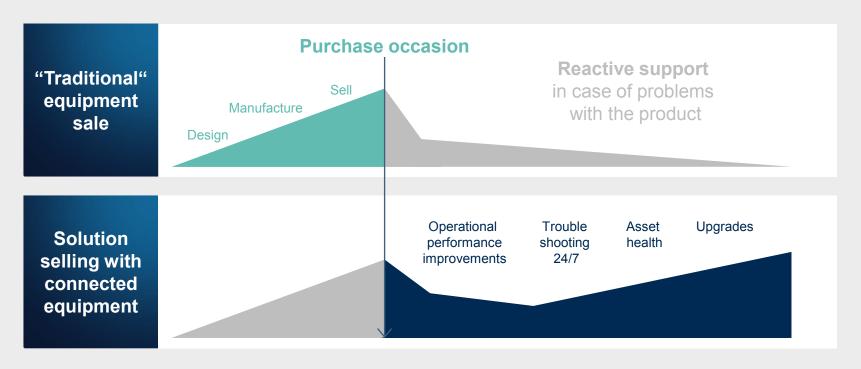


Cannibalisation is a business opportunity

FLSMIDTH Equipment lasts longer and performs **ENABL:** better, reducing CAPEX spend Condition monitoring and predictive New bus. New data-based opportunities maintenance reduce OPEX spend Increase sales and market Connected coverage through new, digitally equipment enabled premium equipment **Equipment Equipment Increase wallet share** on existing Smart equipment through connectivity services Services and closer customer relation **Services**



Value creation: previously the product was the end of the user experience – now it is the starting point







FLSmidth's unique position

Combining product, process, service and digital

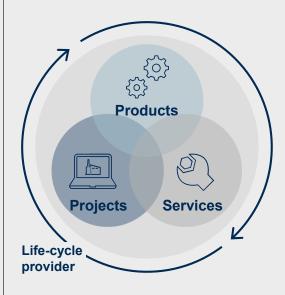


Product, service, process knowledge

Improve maintenance and operational procedures

+ digital and analytical knowledge

Data-driven optimisation and finetuning, implementation through control systems





FLSMIDTH ENABL

Example: Flotation optimisation in Mining Improve recovery & reduce reagents consumption



"Smart Flotation" package

- Improves recovery
- Delivers higher grade product
- Enhances flexibility
- Reduces use of reagents
- Improves control

Economics

- Recovery rate up 3.0% \rightarrow up to DKK 20m revenue increase p.a.
- Reagents consumption reduced by up to 25%
- **V** Productivity
- **Sustainability**
- **✓** Service opportunity for FLSmidth



Example: Fabric Filter optimisation in Cement Reduce power consumption and increase bag life





1. Energy savings depending on filter size

EVO II machine control system

- Reduces fan power and compressed air consumption
- Extends filter bag life
- Enables remote filter monitoring and finetuning
- Easy to retrofit

Economics

- 10-15% energy savings¹
- 25% longer bag life
- Bundling with service contracts and filter bags
- **V** Productivity
- **Sustainability**
- **✓** Service opportunity for FLSmidth



Number of connected assets grows continuously





Status

- >750 assets connected last 12 months
- >200 plants served with remote monitoring and optimisation service packages

Outlook - next 3 years

- All new equipment is connected
- 25% of installed base retrofitted



Driving innovation in Digital

Access to new technology, talent and capabilities

Partnerships

Partner with market-leading providers of digital technologies and solutions to pilot and scale applications

Intrapreneurship

Identify and incubate new business models based on expertise at the core of our business

Investments

Invest in edge and transformational **technology models** that will be relevant for FLSmidth in the future

Focus technologies

Artificial Intelligence

Data Analytics

Internet of Things

Blockchain

Sensors & Components Adv. Materials & Chemicals

Robotic Systems

Resource **Productivity**



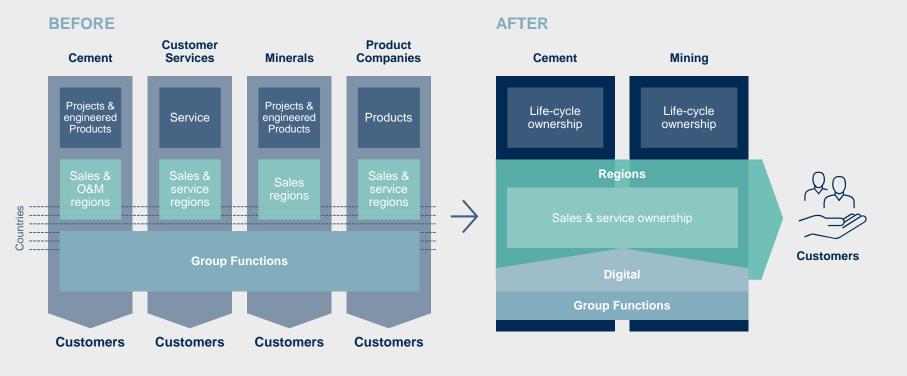
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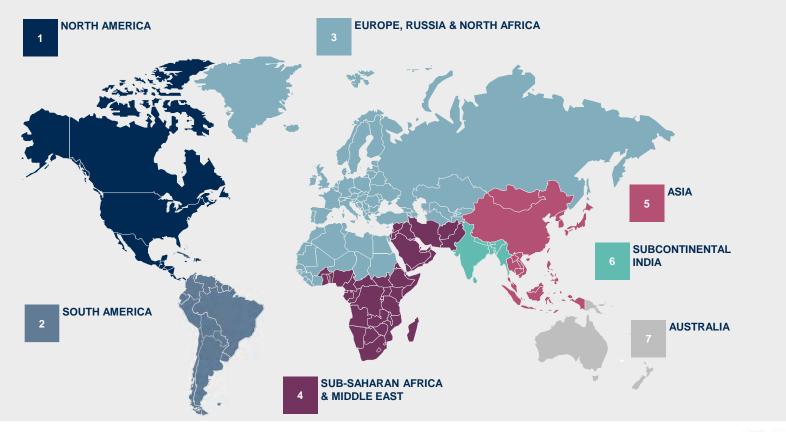


Implementation of Productivity at Work: Two industries, seven regions, one digital approach





7 Regions: Customer-centric, service-oriented structure





Sub-Saharan Africa & Middle East

SSAME REGION



~ 800 employees in 24 locations



3 manufacturing & assembly plants



15 Sales & Service units in 8 countries



More than 60% of **Customer Facing**

MINING



395 Operational mines



1 Billion tons p.a Minerals processed



Coal - 4% Copper - 12% Gold - 14%I Iron ore - 6% Diamonds - 50% Platinum – 75%



14% FLSmidth share of installed base

CEMENT



289 Cement plants



269M tons p.a. Cement production

468M tons installed capacity

7% share of Global production



18%

FLSmidth share of installed base

Figures are 2018 estimates based on external sources and FLSmidth analysis



Immediate impact from new way of working

- Focused on "white spot" coverage and total FLSmidth installed base
- 4-Tier Sales and service organisation
- Sales force mobilisation and extensive product training
- Field service capacity and frontline expertise strengthened
- Direct sales channels and optimised sales hubs
- Increased number of customer-facing team members
- Shared strategic support functions throughout SSAME
- Closed down 1 non-core plant and DOUBLED Super Center capacity



Direct sales channels in Ghana and West Africa



Bolgatanga BENIN

CÔTE
D'IVOIRE

Kumasi

Asamankese

Nsawam

Bight of Benin

Tarkwa

ACCRA

Tema

Cape Coast

Takoradi

Gulf of Guinea

ECOWAS Countries



Established 2018 Head Office Accra # Employees ~ 15

General Manager Joseph Appiah-Kubi

Market and opportunity for growth **Ghana & West Africa**

Market information

- Gold 5 top-tier companies active
- Cement 2 top-tier companies active
- Demand & opportunity for OEM support
- More than 60 active mines
- Increased exploration activities
- Significant FLSmidth installed base
- Cement Competitor installed base
- Increased production, recommissioning

Investment into local presence and resources

- Clients expect local expertise, better lead times & on-site service
- Minerals Counsel & Legislation





Covering the "white spots" Saudi Arabia







45 km. from King Fahd Int. Airport Dammam 30 min drive from Bahrain



Closer relationships with Yanbu Cement Saudi Arabia





Market and opportunity for growth Saudi Arabia

Market information

- Vision 2030 Kingdom of Saudi Arabia
- Mining 3rd pillar of economy \$400 bn
- Gold 3-fold increase to 1m ounces p.a.
- Phosphate add 3mtpa. Top 3 Global
- Stable cement production
- Small installed base for mining
- Cement Competitor installed base
- World class local cement producers

Investment into local presence and resources

- Client demand, local legislation & more open business environment
- Big opportunity, first mover gains





Digitalization – Working closely with customers in South Africa

BULK EXPERT SYSTEM Train Load Out Station & Unmanned Stockyard Solution Postmasburg, South Africa

- Control and optimisation of the train loading process
- Stockyard Bulk Expert for two stackers and one reclaimer
- Currently being commissioned



- First unit installed at Glencore/Impala
- Data collected Mar-Sep 2019
- Integrated monitoring on mobile app

IOT – Field agents Cement Plant Lichtenburg – RSA

- Field Agent & Broker PC installed August 2019
- Recording plant data since October 2019







Sustainability

Mission Zero

Waste chrome recovery project





POSITIONED AS SUSTAINABLE PRODUCTIVITY PROVIDER #1

New way of work successfully implemented

Staffed with due regard – Regions & Industry

"White spots" being covered with customer focussed organisation



Positioned to offer life-cycle support and full offering

Strong Service business growth

Great Team with Fighting Spirit in 7 Regions

Final word... from our customers!

"Dealing with regional team support business relation with faster reply and customize solution based on local experience."

Cement Customer, Rak White Cement, United Arab Emirates "Happy to see new technologies presented, didn't know what FLS was doing or if there are any new developments in the cement industry.

Today interactions are much more frequent and more offerings of solutions and services are exchanged, new or different faces are reduced significantly"

Cement customer, PPC, South Africa.

"Till the new way of working, I was not aware of all the products FLSmidth offered."

Mining customer, Senet Head office, South Africa "We believe this a good strategy. This was long overdue. We always wanted to talk to only one office for all our products and your entire (FLSmidth) offering."

Mining customer, AngloGold Ashanti Head office, South Africa.

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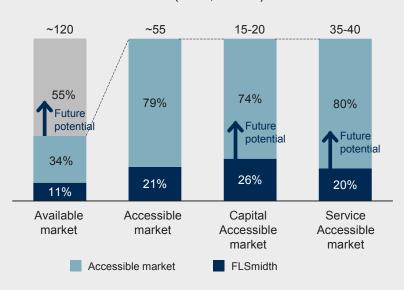




FLSmidth has a large growth potential - particularly in service

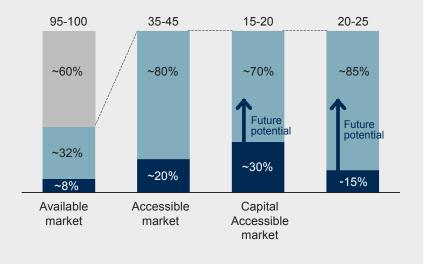
Mining

Estimated Mining CAPEX (sustaining and expansion) available market estimate (2018, B DKK)



Cement

Cement Projects, Products and Service available market estimate (2018, B DKK)













We drive success through sustainable productivity enhancement

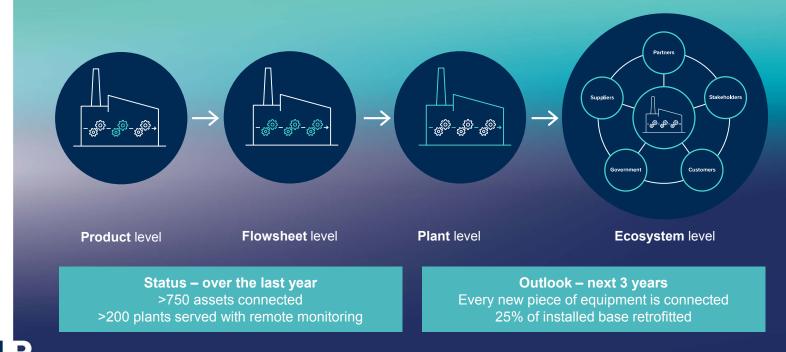
Our sustainable ambition for 2030:



Towards zero emissions in mining and cement

A strong digital foundation

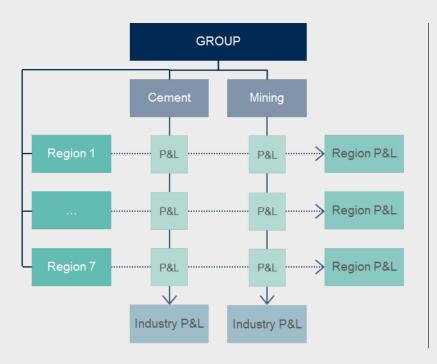
Digitalization is a big productivity driver and a big opportunity for FLSmidth to increase wallet share





FLSMIDTH

Enhanced data transparency to drive financial performance

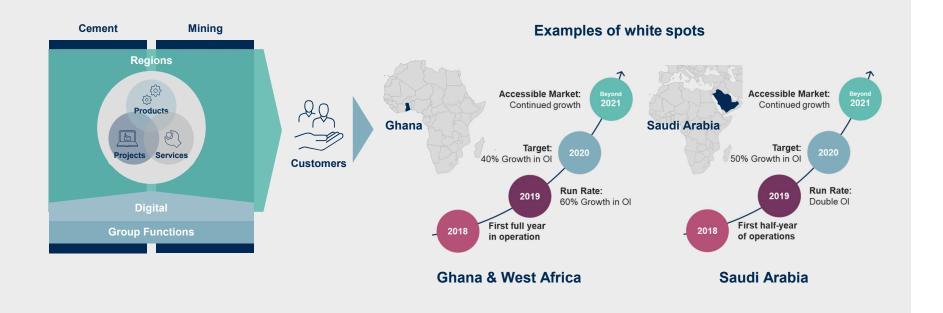




Indications are relative to FI Smidth

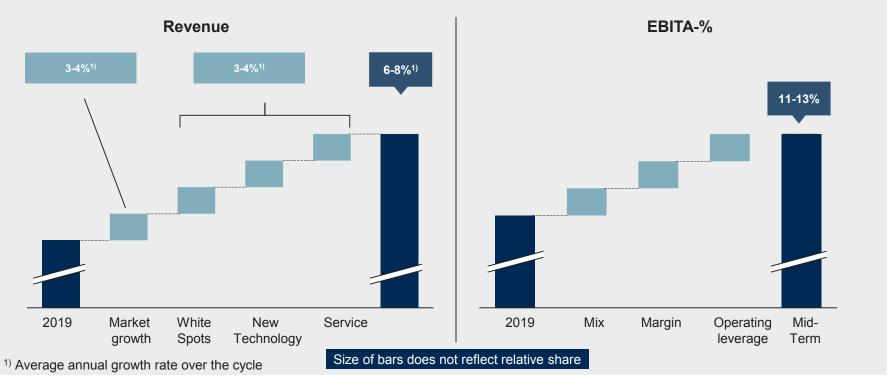


An organisation which supports increased sale of products and services



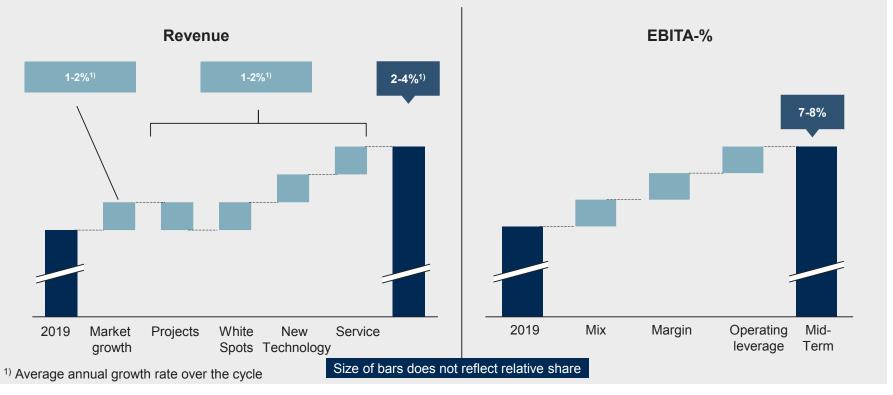


Mining revenue and EBITA margin





Cement revenue and EBITA margin





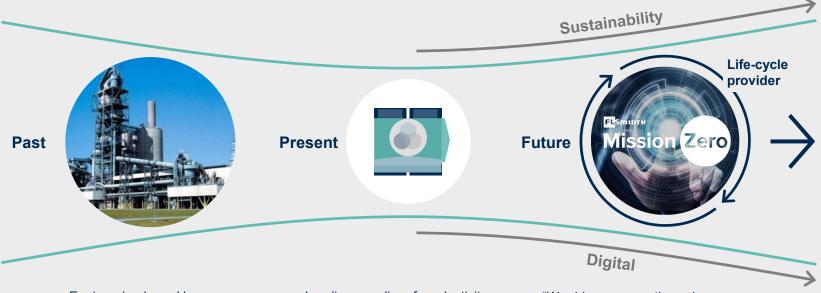
Group targets





A journey to become Productivity Provider #1

Profitable growth through sustainable offerings



- Engineering based legacy
- Global direct sales
- Competencies focused on Capital
- Leading supplier of productivity
- Engineering, products and services
- Strong digital foundation and offering of sustainable solutions
- "We drive success through sustainable productivity enhancement"

